FAQ Orthosis Adjustment and Repairs

Adjustments to custom fabricated, previously fit, and prefabricated orthoses

97760 Initial Orthotic(s) management and training (including assessment and fitting when not otherwise reported), upper extremity(s), lower extremity(s) and/or trunk, each 15 minutes.

This code may be used to bill at the initial encounter for training the patient to use the orthosis. The HCPCS L code includes evaluation, fabrication and fitting. The L code does not include training that may be necessary for the orthosis to be effective. For example, training that may be necessary for a tenodesis orthosis to be effective. Documentation must support the use of both codes at the initial encounter.

97763 Subsequent Orthotic(s)/prosthetic(s) management and/or training, upper extremity (ies), lower extremity (ies), and/or trunk, subsequent orthotic(s)/prosthetic(s) encounter, each 15 minutes.

This code should be used to describe any and all subsequent encounters for orthotics and/or prosthetics management and training services.

Examples include:

- Modification time for a custom fabricated or an off-the-shelf (OTS) orthosis due to tissue changes (example: adjustments to serial static or static progressive devices)
- Edema changes that warrant remolding or interruption in skin integrity/skin irritation such as sensitive or insensitive areas
- It may also be used for an involved remolding of the orthosis (example: to reheat and reshape the orthosis to increase passive extension after a flexor tendon repair that is 6 weeks or more post-op)

Documentation must support the use of the code for an adjustment:

- Time spent
- Reason for the adjustment
- What was adjusted/trained
- How much time was spent performing the adjustment/training
- If you used repeatedly, documentation must adequately support the repeated use of this code

Documentation must include:

- A description of the patient's condition (including applicable impairments and functional limitations) that necessitates an orthotic
- Any complicating factors
- The specific orthotic provided and the date issued
- A description of the skilled training provided
- Response of the patient to the orthotic
- The justification for a skilled qualified professional to train the patient