

Medicare DME Benefits Portal- How to check if the DME has been previously issued.  
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Medicare guidelines governing the replacement of DME, orthotics and certain prosthetics specify that the reasonable useful lifetime is determined by the Carrier (local DME MAC) but in NO CASE can it be less than five years. Replacement during the first five years of use or the “reasonable useful lifetime” (RUL) is covered if the item is lost, irreparably damaged or the patient’s medical conditions changes such that the current equipment no longer meets the patient’s needs. Replacement due to irreparable wear during the period of reasonable useful lifetime is NOT COVERED.

Each DME MAC has an online portal that allows providers to check beneficiary information and claim status. This portal also allows providers to check whether **medically necessary durable medical equipment has been issued to the beneficiary, including orthoses**. Online registration requires a 7 step process.

In order to register, you will need the following information:  
**you will need:**

- Unique email address
- Tax ID/NPI/PTAN combination
- Submitter ID (EDISS Connect account must be set up for A and B providers)
- Recent check number and amount (Provider Administrators only - ensure a check has been issued by the respective DME MAC).

Providers working in large institutions may have difficulty accessing the portal unless they have the NPI, tax ID and PTAN submitted **for the institution** as the information is tracked using the combination of the identifiers noted above. Registration also requires submission of the EDISS (Electronic data interface system service) Identification number. EDISS is responsible for the collection , translation and routing of electronic health care claims and maintains and supports the ABILITY and PC-ACE claims submission software. The EDISS Gateway system is used by Trading partners to send and receive electronic transactions and reports.

The beneficiary’s Medicare ID and birthdate are required to begin the search. Any DME issued to the beneficiary from **any MAC jurisdiction** can be searched in the “same or similar” section of the portal. Searches can be conducted covering a 5 year period. A specific code or a code range can be searched. This information can help the provider determine if an ABN should be administered to the beneficiary at the time of service. This information is also available via the IVR for each DME Jurisdiction. Complete instructions for accessing the portals are available on the DME MAC’s respective websites.

Links to the provider portal information are listed below:

- Noridian Healthcare Solutions, LLC JA DME Connecticut, Delaware, District of Columbia, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont <https://med.noridianmedicare.com/web/jadme>
- Noridian Healthcare Solutions, LLC JD DME Alaska, Arizona, California, Hawaii, Idaho, Iowa, Kansas, Missouri, Montana, Nebraska, Nevada, North Dakota, Oregon, South Dakota, Utah, Washington, Wyoming, American Samoa, Guam, Northern Mariana Islands <https://med.noridianmedicare.com/web/jddme/topics/nmp>
- CGS Administrators, LLC JB DME Illinois, Indiana, Kentucky, Michigan, Minnesota, Ohio, Wisconsin <https://mycgportal.com>
- CGS Administrators, LLC JC DME Alabama, Arkansas, Colorado, Florida, Georgia, Louisiana, Mississippi, New Mexico, North Carolina, Oklahoma, South Carolina, Tennessee, Texas, Virginia, West Virginia, Puerto Rico, U.S. Virgin Islands <https://mycgportal.com>